SERPA-ACO

PRESS RELEASE

SERPA-ACO RANKS 8th IN THE NATION IN QUALITY

SERPA-ACO ranks 8th out of over 350 ACO’s in the nation which serve approximately 5.3 million Medicare beneficiaries. Plum Creek Medical Group is one of the original 9 independent primary care physician groups that make up SERPA-ACO. ACO’s, or Accountable Care Organizations, are groups of providers that come together to improve quality and patient satisfaction while trying to hold the line on total cost of health care.

The 2014 quality measures, which are used to judge ACO’s, are now on the Medicare website. What are quality measures? Medicare measures ACO’s in this program on quality in 33 areas in three major categories which are patient satisfaction, patient safety and clinical measures. These clinical measures include preventive measures such as cancer screening and immunizations and chronic disease measures for diseases such as diabetes and heart disease. “Plum Creek Medical Group (PCMG) is very pleased to be one of the founding members of the SERPA-ACO organization. The ACO quality numbers are remarkable when compared to other ACO’s in our state and nation, which is a credit to all of the staff at PCMG working together to provide better care to all our patients,” said Joe Miller MD.

Every clinic within SERPA-ACO is based on the concept of Patient Centered Medical Home. This is a concept that is based on accessible, coordinated, whole person, team based care over a continuum of time. Your team consists of your primary care/Family Physician, clinic staff, care-coordinator along with any specialist or special service you need. Your team has a relationship with YOU. With this type of care, PCMG and SERPA-ACO have been able to provide more accessible care focused on keeping you healthy whether through prevention and/or through better, more intense management of your chronic diseases. By doing this we have decreased the number of emergency room visits, hospitalizations and 30 day readmissions as compared to the rest of the state and nation. This is done for all patients.

The mission of SERPA-ACO is, “We are centered on improving the quality of care provided to our patients while helping them reduce their total cost of care”. Health care is changing very quickly. Plum Creek Medical Group is proud to be on the cutting edge of these changes with Patient Centered Medical Home and SERPA-ACO. SERPA-ACO has grown to 14 clinics with 117 physicians and mid-levels and provides primary care to over 150,000 Nebraskans, approximately 8-10% of the population of our state. “PCMG has proof of the quality from a non-biased observer, Medicare. Our patients are receiving the benefits of this high quality of care while at the same time we are assisting them in decreasing their cost of care,” said Joe Miller MD.